



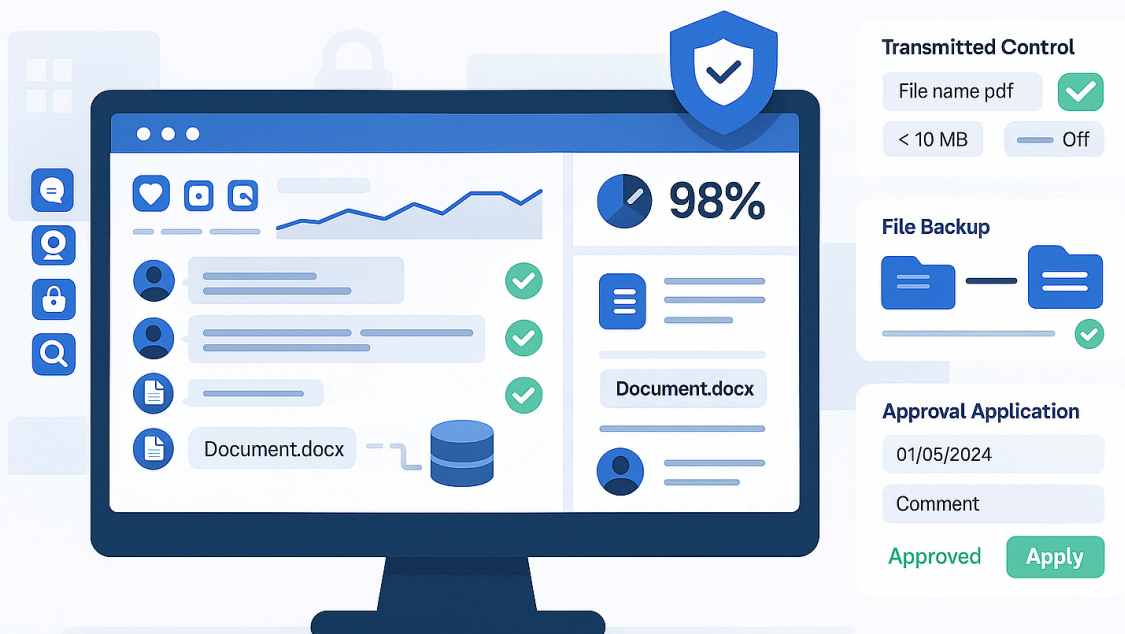
# AnySecura

## Instant Message Monitoring

Comprehensive enterprise instant messaging security solution

Monitor · Control · Protect · Audit · Manage

### INSTANT MESSAGE MONITORING





## Module Overview

AnySecura Instant Message Monitoring integrates four core capabilities, providing enterprises with complete visibility and control over instant messaging activities to prevent data leakage and ensure compliance.



### Instant Messaging Logs

Completely record conversation time, participants, and content across mainstream instant messaging tools including DingTalk, WeChat Work, QQ, Feishu, and more.



### Transmitted Document Control

Control external transmission of documents via instant messaging tools by setting conditions based on document names and sizes.



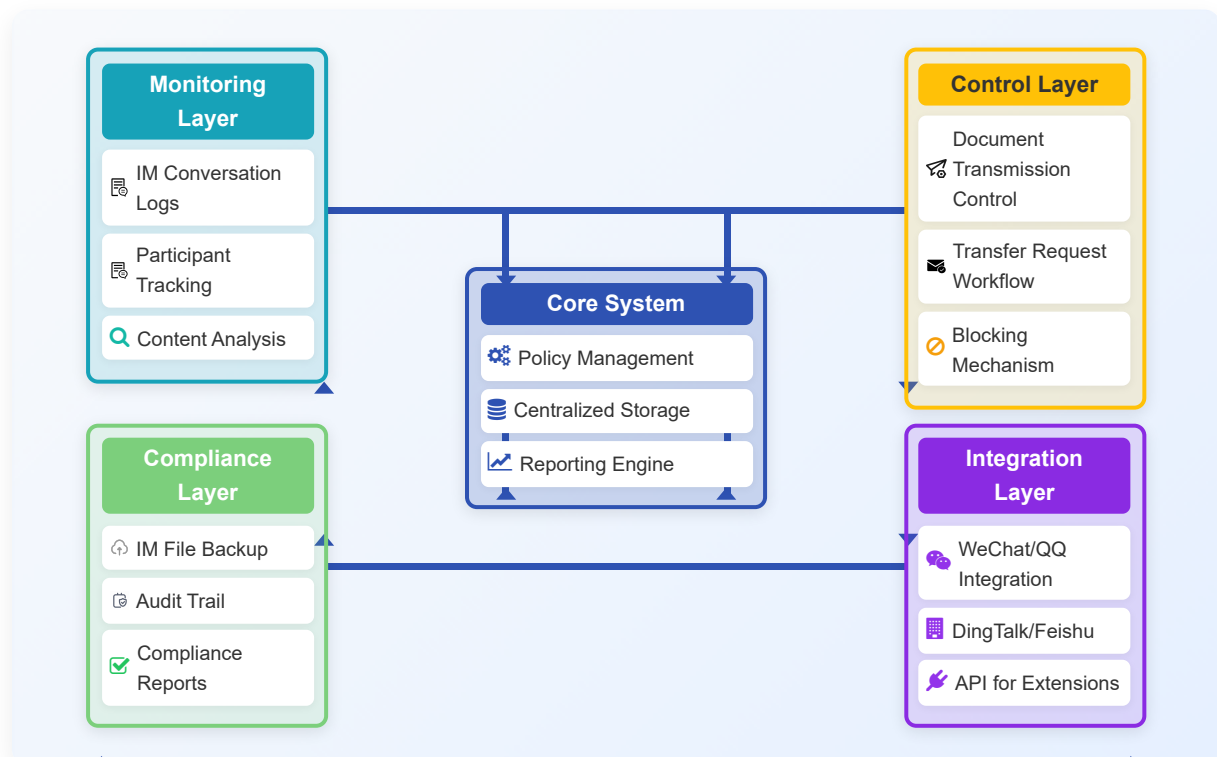
### IM File Transfer Backup

Backup documents sent externally through instant messaging tools for audit and compliance purposes.



### IM File Transfer Application

Allow users to submit applications for temporary file sending permissions when prohibited, with approval workflows and self-filing options.

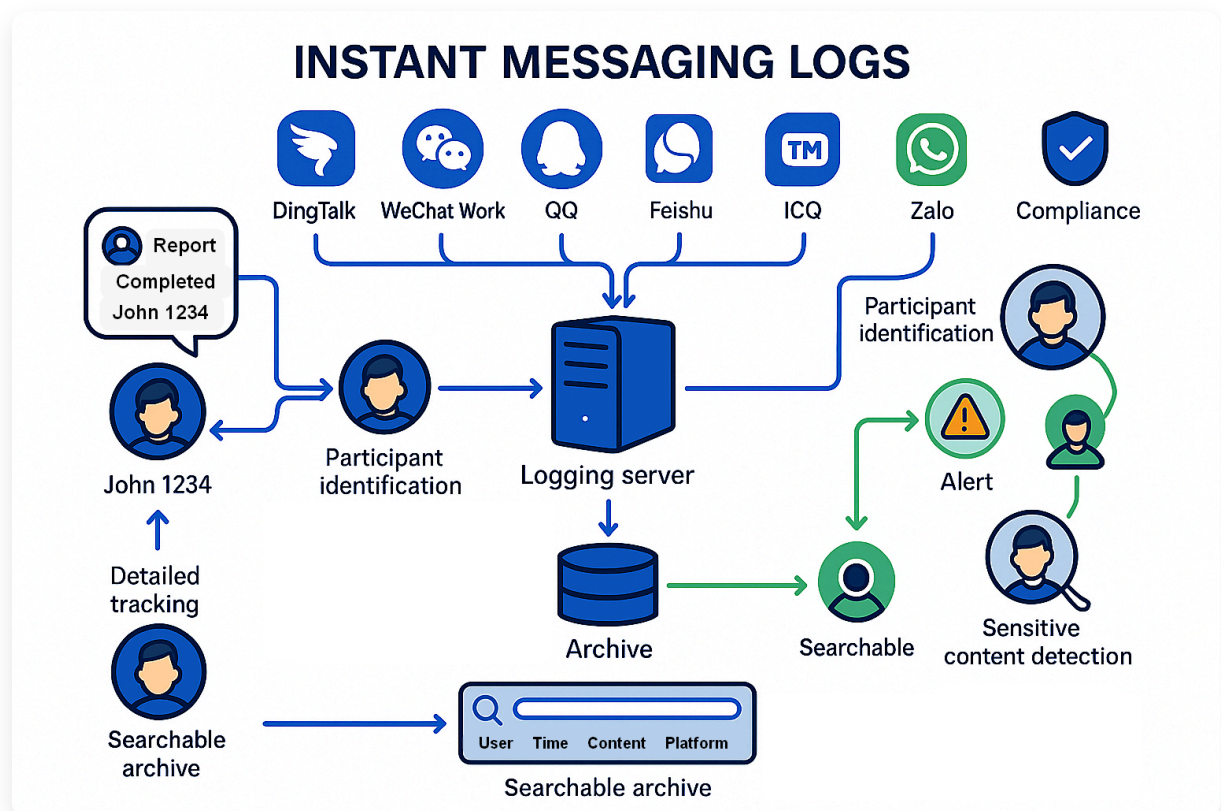




## Instant Messaging Logs

Comprehensive monitoring and recording of all instant messaging activities across the enterprise to ensure compliance and enable security investigations.

- Multi-platform Support:** Capture conversations from mainstream IM tools including DingTalk, WeChat Work, QQ, Feishu, TM, ICQ, Zalo, WhatsApp, and more.
- Detailed Tracking:** Record conversation timestamps, participants, and complete content for both one-on-one and group chats.
- Participant Identification:** Link all conversations to specific users for accountability and auditing.
- Searchable Archive:** Store logs in a searchable format with filtering capabilities by user, time, content, or platform.
- Historical Analysis:** Retrieve past conversations for compliance reviews, investigations, or dispute resolution.
- Sensitive Content Detection:** Identify and flag conversations containing predefined sensitive keywords or information.















# Transmitted Document Control

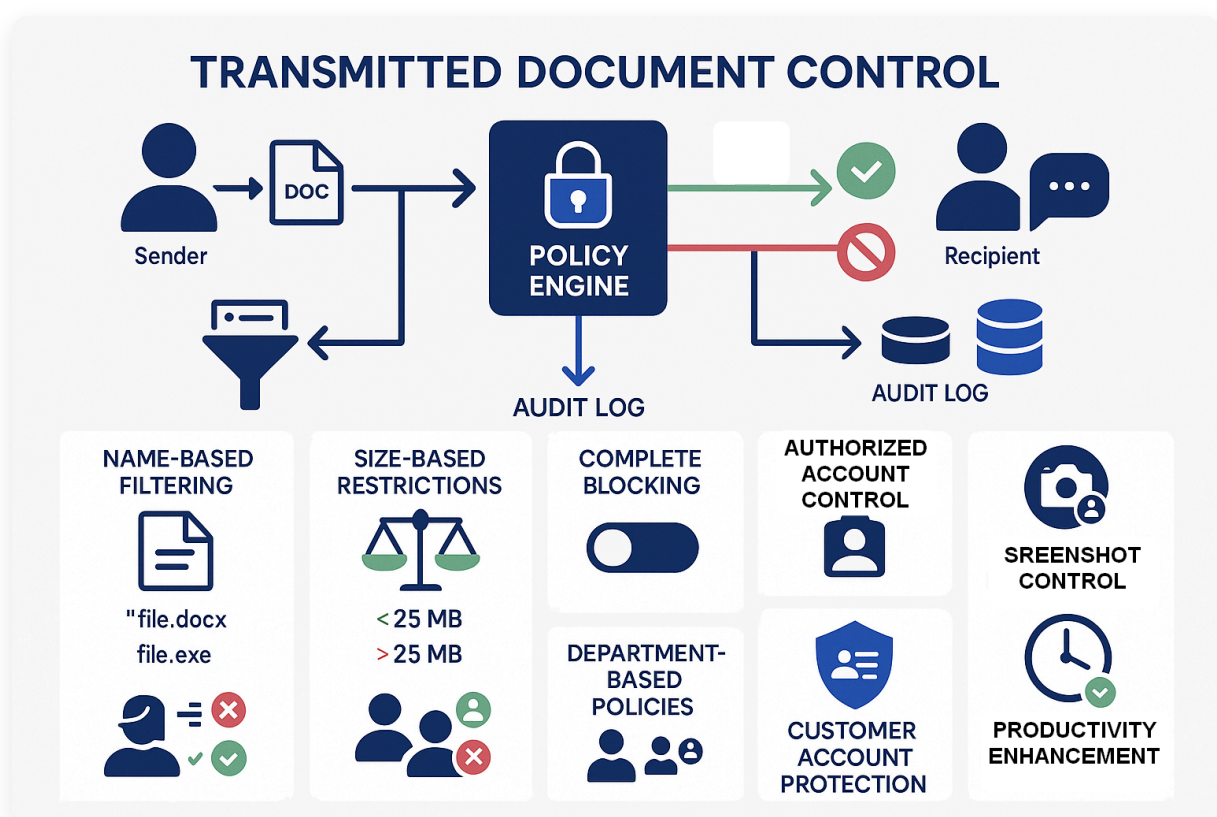
Granular control over document transmission through instant messaging tools to prevent unauthorized data leakage while maintaining business productivity.

## Document Transmission Controls

-  **Name-based Filtering:** Control document transmission based on file names or extensions to block sensitive document types.
-  **Size-based Restrictions:** Set size limits for files transmitted through instant messaging tools.
-  **Complete Blocking:** Option to completely prohibit external transmission of documents via specific or all IM tools.
-  **Screenshot Control:** Prevent or log screenshots shared through instant messaging platforms.

## Account Restrictions








-  **Authorized Accounts:** Specify which QQ, WeChat, or other IM accounts can be used on company devices.
-  **Department-based Policies:** Implement different document transmission policies for various departments or user groups.
-  **Customer Account Protection:** Prevent loss of customer contacts by controlling access to business IM accounts.
-  **Productivity Enhancement:** Reduce distractions by limiting access to non-business IM accounts during working hours.



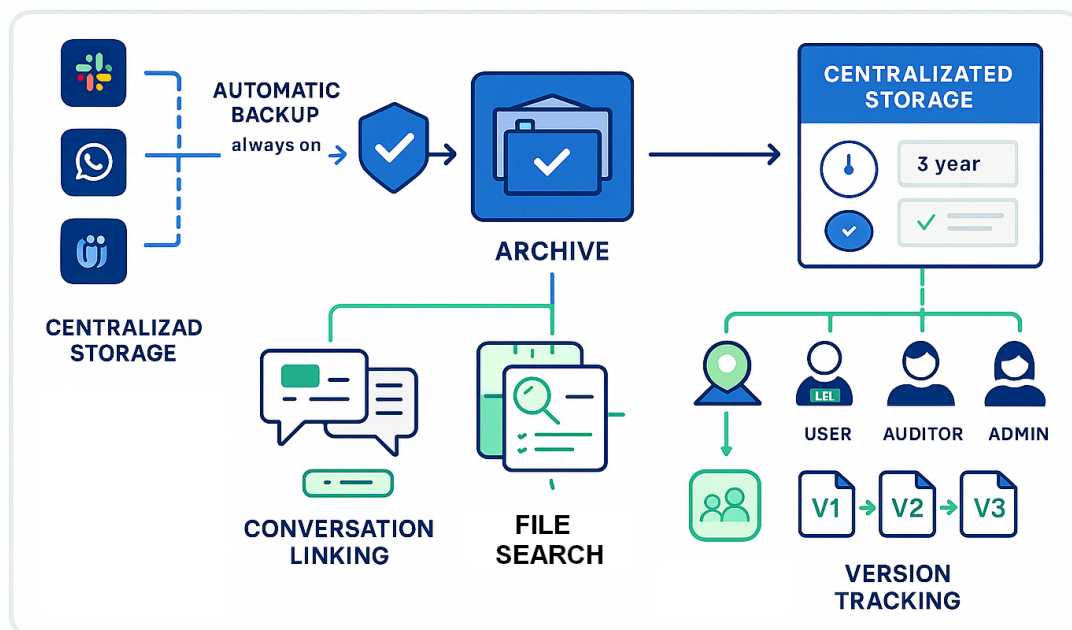


# IM File Transfer Backup

Secure backup and archiving of all files transmitted through instant messaging tools to ensure compliance, enable audits, and prevent data loss.

-  **Automatic Backup:** Automatically save copies of all files sent or received through monitored IM tools.
-  **Centralized Storage:** Store all backed-up files in a secure, centralized repository with proper indexing.
-  **Conversation Linking:** Associate backed-up files with their original conversations for context and audit purposes.
-  **File Search:** Quickly locate specific files using metadata search including sender, recipient, date, and file name.
-  **Version Tracking:** Maintain multiple versions of files if they are sent or modified through IM tools multiple times.
-  **Compliance Retention:** Implement configurable retention policies to meet regulatory requirements for data preservation.
-  **Secure Access:** Control access to backed-up files with role-based permissions and audit trails for file access.

## IM FILE TRANSFER BACKUP













# IM File Transfer Application

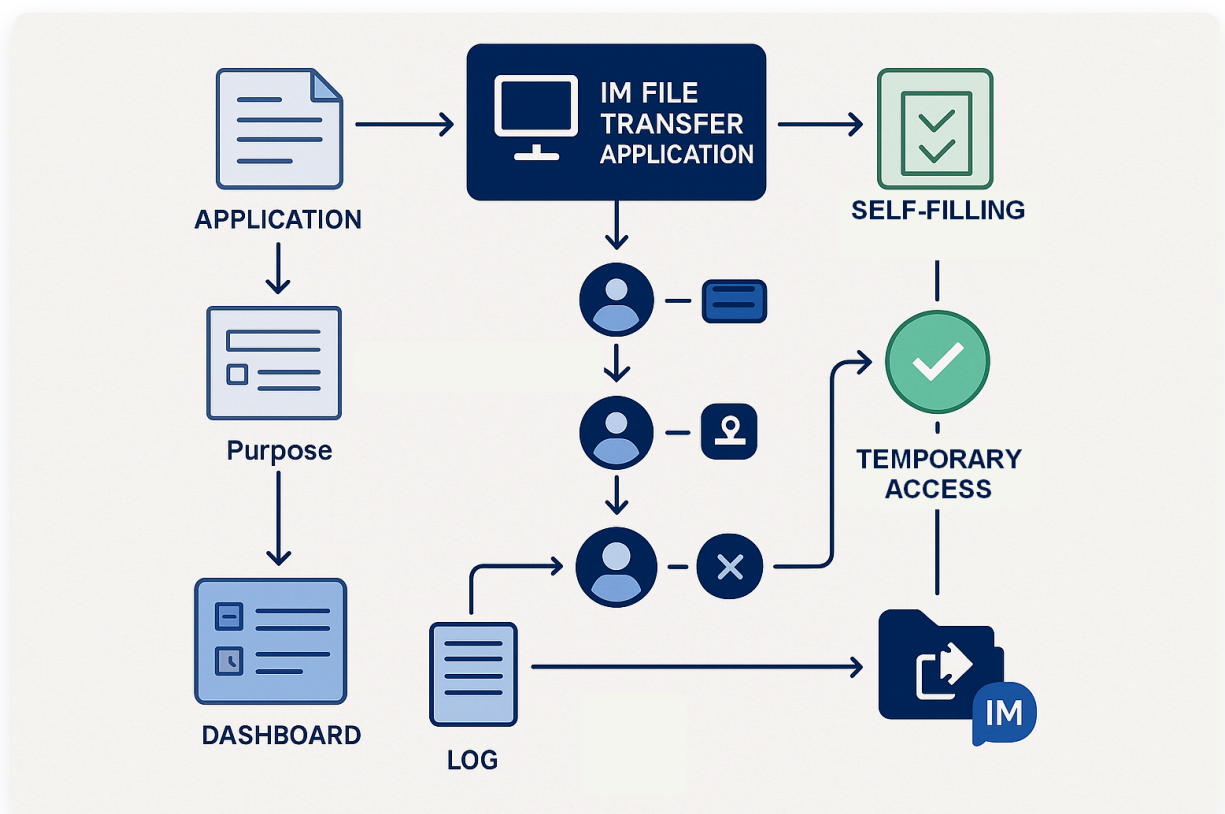
Flexible workflows for requesting temporary permission to send files through instant messaging tools while maintaining security and accountability.

## Request & Approval Process

-  **Formal Application:** Users can submit requests for temporary permission to send files via IM when prohibited by policy.
-  **Multi-level Approval:** Configurable approval workflows with role-based approvers based on file sensitivity.
-  **Time-bound Permissions:** Grant temporary access for specific time periods with automatic expiration.
-  **User-friendly Interface:** Simple client interface for submitting and tracking application status.

## Alternative Options

-  **Self-filing Option:** Enable file sending through self-registration and filing processes for lower-risk scenarios.
-  **Purpose Documentation:** Require users to provide business justification for sending files via IM.
-  **File Classification:** Allow different approval processes based on file classification and sensitivity.
-  **Activity Tracking:** Monitor all files sent under temporary permissions with detailed logs.





# Application Scenarios

## 1. Chat Content Audit

### The Challenge

A financial services company needs to ensure employees are not sharing sensitive customer information or confidential data through instant messaging platforms. Without proper monitoring, they face regulatory penalties and data breach risks.

### The Solution with AnySecura

Implementing comprehensive **Instant Messaging Logs** capabilities:

1. Record all conversations across WeChat Work, DingTalk, and QQ platforms
2. Set up automatic alerts for messages containing sensitive keywords
3. Enable compliance officers to review chat histories for policy violations
4. Generate regular audit reports for regulatory compliance

### Results Achieved

- ✓ 100% compliance with financial industry regulations
- ✓ 3 identified data leakage attempts prevented in first month
- ✓ Reduced audit preparation time by 75%

## 2. Document External Transmission Control

### The Challenge

A technology company with proprietary information finds that sensitive documents and design files are being sent outside the organization via QQ and Feishu, creating intellectual property theft risks and competitive disadvantages.

### The Solution with AnySecura

Deploying **Transmitted Document Control** and **IM File Transfer Backup**:

1. Implement rules to block transmission of CAD files, source code, and design documents
2. Prohibit external sharing of screenshots containing proprietary information
3. Automatically back up any files that are sent externally for audit purposes
4. Create exception workflows for business-necessary file transfers

### Results Achieved

- ✓ 98% reduction in unauthorized document transmission
- ✓ Complete visibility of all external file transfers
- ✓ Successful prevention of 2 critical IP leakage incidents



## Core Values & Benefits



### Data Leakage Prevention

Prevent unauthorized transmission of sensitive information through instant messaging platforms with comprehensive control mechanisms.



### Regulatory Compliance

Meet industry regulations and internal policies with complete audit trails of all instant messaging activities and file transfers.



### Complete Visibility

Gain full visibility into all instant messaging communications and file transfers across the organization.



### Balanced Productivity

Maintain security without hindering business operations through flexible policies and temporary access mechanisms.

## Ready to Secure Your Instant Messaging?

 [Learn More About Solutions](#)

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[www.anysecura.com](http://www.anysecura.com)



[support@anysecura.com](mailto:support@anysecura.com)

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